



SERVICE & FLEXIBILITY
THE BEST OF BOTH WORLDS



Leader in Benefit Account
& Billing Administration



NueSynergy

CUSTOMER FOCUSED & TECHNOLOGY DRIVEN



At NueSynergy, we're driven by the **power of "and."** This means never being satisfied with the way things stand. When others consider the job complete, we're willing to take it a step further and explore the new possibilities.

We're obsessed with building long-term relationships with our agents, employer clients, and members by offering industry-leading service and meaningful innovation – like our SpouseSaver and COBRACare+ products. **It's why we're customer focused & technology driven.**

A handwritten signature in white ink, appearing to read 'Josh Collins'.

Josh Collins, President
NueSynergy

Flexible Spending Accounts



CONVENIENT & CONTROLLED

Health Savings Accounts



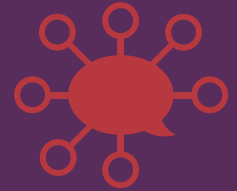
FREEDOM & ACCESSIBILITY

Health Reimbursement Arrangements



CUSTOMIZED & HELPFUL

Specialty Solutions



INNOVATIVE & TIMELY

COBRAcare+ Administration



DEPENDABLE & HELPFUL

Lifestyle Spending Accounts



CHOICE & FLEXIBILITY

Combined & Direct Billing



RECONCILED & BALANCED

SpouseSaver Incentive Accounts



SAVINGS & INGENUITY

SERVICE & INNOVATION

The Best of Both Worlds

Customer focused & technology driven.

NueSynergy has grown into one of the largest benefit account administrators in the country – but we’ve never lost sight of our partnerships and focus on outstanding service. Since 1996, our company’s success has been a direct result of being large enough to provide administrative and billing solutions for Fortune 1000 and local companies across the country, and small enough to truly care about our customers. We continue to build a presence throughout the U.S. by offering technology-based solutions and knowledgeable, personalized service to help us build long-term relationships.

Dominance

We’re obsessed with taking care of your clients.

We’re here for you and your clients. Whether it’s successful administration of traditional accounts, launching a full-service communications module or providing combined billing solutions to make life a little easier, NueSynergy stands behind our products and services. And you won’t be waiting on hold when you have questions or support – our team answers calls in under 27 seconds and provides a resolution during your first call 99 percent of the time.

Growth

We’re future-focused & building on our experience.

We provide solutions and services to employers of all sizes and sectors, including state and local governments, school districts, colleges and universities as well as privately and publicly traded companies. Our innovation and expertise continues to grow with us as we expand and adapt.

EXPERTISE & RELIABILITY

The Support You Deserve

We've got the experience and resources to supply everything your clients need – and the excellent service to back it up.

High Standards

NueSynergy's reputation for an experienced and empowered customer service team is supported by reliable and easy-to-use technology, enabling us to bring a positive, value-driven perspective to our members and partners. We have raised the bar in benefits, value and overall experience.

Happy Clients

Keep what you need and drop what you don't – our customized solutions are really that simple. Even if health plans change, we offer responsive options that help your clients adapt accordingly. Having a single, trustworthy administrator means less work (and more praise) for you.

Proactive Approach

With an average growth of 29% over the last five years, we hire employees based on our projected growth. When other companies hire only as necessary, we've found their service often suffers. NueSynergy's philosophy is to train and develop client-facing employees so they already have experience when they're needed most.

"I've always found NueSynergy to be responsive and quick with reimbursements. As both a personal user and an administrator for our company, I am very happy with them."

Kristin B.,
Executive Vice President

"Your hands-on approach and the personal and professional interest you took in helping a stranger find the right direction put an end to my desperate situation."

Lucia G.,
University Professor

FLEXIBLE & HELPFUL

A Team You Can Count On

NueSynergy is dedicated to providing you with powerful solutions to make your job easier. We know what your clients need, because we've been in their shoes. That's why we've transformed traditional tools and resources into technologically-advanced solutions that are customizable and easy to use.

Our approach to benefit account administration, billing solutions and effective communication is new and different, giving you complete collaboration with superior results. That's why we do what we do.

Working With You

Benefit account administration can be confusing, stressful and time consuming. Partner with NueSynergy and we'll take on the task, making it a seamless experience for your agency and your clients. Our solutions and interactive customer support team are all centered around one goal: helping you help your clients.

Whether you're a large agency with locations across the country or an independent agent looking to add differentiating value to your clients, NueSynergy is dedicated to working with you. A partnership with NueSynergy means increased product line, client retention and brand awareness.

We create solutions to fit our partners, not services our partners must fit.

Traditional, Tax-Advantaged Accounts

- **Flexible Spending Account (FSA)**

Employer-owned, pre-tax savings account used for qualified health care expenses.

- **Health Savings Account (HSA)**

Employee-owned, completely portable tax-favored savings account used for qualified health care expenses.

- **Health Reimbursement Arrangement (HRA)**

Employer-funded, tax-advantaged account used to reimburse employees for out-of-pocket medical expenses.

Specialty Solutions

- **SpouseSaver Incentive Account**

Instead of an employee including his/her spouse on the group health plan, the spouse is incentivized to enroll in an alternate group plan, when one is available. An incentive account is offered to the spouse as by the eligible employee's company.

- **COBRACare+ Administration**

NueSynergy takes the extra step to check available health coverage and compare it to the employer's COBRA benefits. If the individual selects a coverage option other than COBRA, we'll help them get set up – and the employer no longer has an obligation to fulfill.

Billing Administration

- **Combined Billing**

Consolidation of all carrier premiums into one simple bill enabling clients to pay each of their carriers with one payment. Because we audit and reconcile each carrier statement, this typically reduces premium expense significantly.

- **Direct Billing**

We take the hassle out of premium billing collection and provide detailed employer activity and remittance reports. We even offer customized management of payments, benefits, billing, and election structure.

Other Products and Administrative Services

- Compliance Services
- Lifestyle Spending Account (LSA)
- Dependent Care FSA
- Limited Purpose FSA
- Commuter Benefits FSA
- Adoption Assistance
- Communications Module
- Individual Coverage Health Reimbursement Arrangement (ICHRA)
- Qualified Small Employer Health Reimbursement Arrangement (QSEHRA)
- Employee Care Card
- Private Label Solutions

STOP SETTling & START COLLABORATING

Administration, billing, and communication solutions for your clients.
The outstanding service and support your clients deserve.

Reach out!

Let's connect and build a long-term relationship.



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