



THE BEST OF BOTH WORLDS



Leader in Benefit  
Account Administration



**NueSynergy**

CUSTOMER FOCUSED & TECHNOLOGY DRIVEN



At NueSynergy, we're driven by the **power of "and."** This means never being satisfied with the way things stand. When others consider the job complete, we're willing to take it a step further and explore the new possibilities. We're obsessed with building long-term relationships with our agents, employer clients, and members by offering industry-leading service and meaningful innovation. **It's why we're customer focused & technology driven.**

A handwritten signature in white ink, appearing to read 'Josh Collins'.

Josh Collins, President  
NueSynergy

## Flexible Spending Accounts



CONVENIENT & CONTROLLED

## Health Savings Accounts



FREEDOM & ACCESSIBILITY

## Health Reimbursement Arrangements



CUSTOMIZED & HELPFUL

## Commuter Benefits



FLEXIBLE & CONVENIENT

## COBRA Administration



DEPENDABLE & SAFE

## Compliance Services



PROVEN & TIMELY

## Combined Billing



SIMPLE & SMART

## Direct Billing



BALANCED & EFFICIENT

# BETTER & BEST

## The Best of Both Worlds

*Because we work for you.*

While NueSynergy has grown into one of the largest benefit account administrators in the country, we've never lost sight of the partnerships and focus on outstanding service. Since 1996, our company's success has been a direct result of being large enough to provide administrative solutions for Fortune 1000 and local companies across the country, and small enough to truly care about our customers. We continue to build a presence throughout the U.S. by offering technology-based solutions and knowledgeable, personalized service to help us build long-term relationships.

## Dominance

*Because we are obsessed with care.*

Our reputation for an experienced and empowered customer service team is supported by reliable and easy-to-use technology, enabling us to bring a positive, value-driven perspective to our members and partners. We have raised the bar in benefit, value and overall experience.

## Growth

*Because we are future-focused.*

We provide solutions and services to employers of all sizes and sectors, including state and local governments, as well as privately and publicly traded companies. Our innovation and expertise continues to grow with us as we expand and adapt.

# SAFE & SOUND

## The Support You Deserve

We aren't stressed - so why should you be? We've got the experience and resources to supply everything your clients need to successfully administer employee benefits.

## High Standards

Keep what you need and drop what you don't - our customized solutions are really that simple. With NueSynergy's attention to service supported by innovative technology, benefit account programs are popular with employees, easy for management and are set up for your success.

## Happy Clients

Even if health plans change, we offer responsive options that help your clients adapt accordingly. Having a single, trustworthy administrator means less work (and more praise) for you.

## Proactive Approach

With an average growth of 29% over the last five years, we hire employees based on our projected growth. When other companies hire only as necessary, we've found their service often suffers. NueSynergy's philosophy is to train and develop client-facing employees so they already have experience when they're needed most.

**"I've always found NueSynergy to be responsive and quick with reimbursements. As both a personal user and an administrator for our company, I am very happy with them."**

Kristin B., Executive  
Vice President

# NEW & DIFFERENT

## We Have What You Need

NueSynergy is dedicated to providing you with powerful solutions to make your job easier. We know what you need, because we've been in your shoes. That's why we've transformed traditional tools and resources into technologically-advanced solutions that are customizable and easy to use. Our approach to benefit account administration is new and different, giving you complete collaboration with superior results. That's why we do what we do.

## Working With You

Benefit account administration can be confusing, stressful and time consuming. Partner with NueSynergy and we'll take on the task, making it a seamless experience for you and your agency. Our solutions and interactive customer support team are all centered around one goal: helping you.

Whether you're with a large agency or an independent agent looking to add value to your clients, NueSynergy is dedicated to working with you. A partnership with NueSynergy means increased product line, client retention and brand awareness.

**We create solutions to fit our partners, not services our partners must fit.**

## Flexible Spending Accounts (FSA)

Convenient. Helpful. Controlled. An Employer-owned, pre-tax savings account used for qualified health care expenses.

- Used with pre-tax earnings
- Saves you 25% or more on eligible expenses
- Can be used to reimburse certain health care, dependent care, commuter or parking expenses

## Health Savings Accounts (HSA)

Accessible. Beneficial. Adaptable. An Employee-owned, tax-favored savings account used for qualified health care expenses.

- 100% of unused funds roll over year after year
- Stays with you even if you switch employers
- Can pay for eligible expenses incurred by your legal spouse and tax dependents
- Can be used for Medicare premiums and qualified long-term care premiums

## Health Reimbursement Arrangements (HRA)

Customized. Reliable. Supportive. An employer-funded, tax-advantaged account used to reimburse employees for out-of-pocket medical expenses.

- Funds are not subject to any taxes, but are tax deductible for employer
- Funds do not have to be disturbed until an expense is incurred
- Employer-controlled eligibility requirements
- Employer maintains when to make the amount of funds available

## COBRA Administration

Safe. Dependable. Accommodating. The management and administration of an insurance program that allows eligible employees continued benefits.

- Removes significant drain on existing internal resources
- Notices will be generated and mailed for you
- A tracking system is in place, supplying updates on related events
- Efficiently cuts time and cost through expert administration

## Direct Billing

Combined. Balanced. Efficient. The administration of billing for retirees still receiving health, worksite or employee benefits without the need for client participation.

- Premium billing collection with detailed employer activity and remittance reports
- Customized management of payments, benefits, billing and election structure
- Increased accuracy and more timely billing

## Combined Billing

Simple. Smart. Valuable. The combining of multiple carrier bills into one, easy payment with complete accuracy and efficiency.

- Allows for carrier bills to be monitored for accuracy
- Avoid over payments of premiums
- Only have to submit one payment for all your carriers
- No longer need to limit employee benefits

# STOP SETTLING & START COLLABORATING

Need solutions and services for your clients?

Want to build a long-term relationship?

**Let us run with it.**

Experience the outstanding service and support your clients deserve.

**Reach out!**



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